

Kaiser Permanente Colorado: Response to COVID-19



Waived fees

for the diagnosis, testing and all member out-of-pocket costs for the treatment of COVID-19 related inpatient & outpatient services



Added mental health apps for no cost to members



91%

Percentage of members with COVID-19 who received a home prevention kit after calling KPCO



Research:

- Kaiser Permanente Colorado's Institute for Health Research (IHR) randomized research trials for Remdesivir, antibody testing
- Drug clinical trials and blood plasma programs are being conducted by Kaiser Permanente in multiple locations across the country



Total Telehealth encounters in 2020 (includes video visits, chat, phone, email)

394,482



50%

Outpatient Care is Virtual



Video Visits in 2019

916



Video Visits in 2020

64,643

Kaiser Permanente Colorado: Community COVID Response

To provide high-quality, affordable health care services and to improve the health of our members and the communities we serve.



\$4.4 million in 2020, in community support in response to the pandemic



Public awareness campaign encouraging Coloradans to wear masks, wash hands & social distance



- Colorado COVID Relief Fund includes **\$300,000** to help support the core operations of **safety-net clinics**
- **COVID testing** for essential **front-line workers** & on **vaccine distribution**



\$500,000 in response to the **hunger crisis**



\$1.5 million to help **5 Colorado school districts**

Kaiser Permanente Colorado vaccine locations



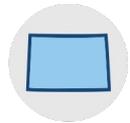
16 Kaiser Permanente Locations from Ft. Collins to Pueblo



1. Aurora Centrepoint Medical Offices
2. Briargate Medical Offices
3. East Denver Medical Offices
4. Highlands Ranch Medical Offices
5. Lakewood Medical Offices
6. Lone Tree Medical Offices
7. Longmont Medical Offices
8. Loveland Medical Offices
9. Parker Medical Offices
10. Parkside Medical Offices (starting week of 02/15)
11. Premier Medical Offices (starting week of 02/22)
12. Pueblo North Medical Offices
13. Rock Creek Medical Offices
14. Skyline Medical Offices
15. Westminster Medical Offices
16. Wheat Ridge Medical Offices

Vaccine background: Colorado & Kaiser Permanente

Supply vs. demand



688 = number of total vaccine providers in Colorado



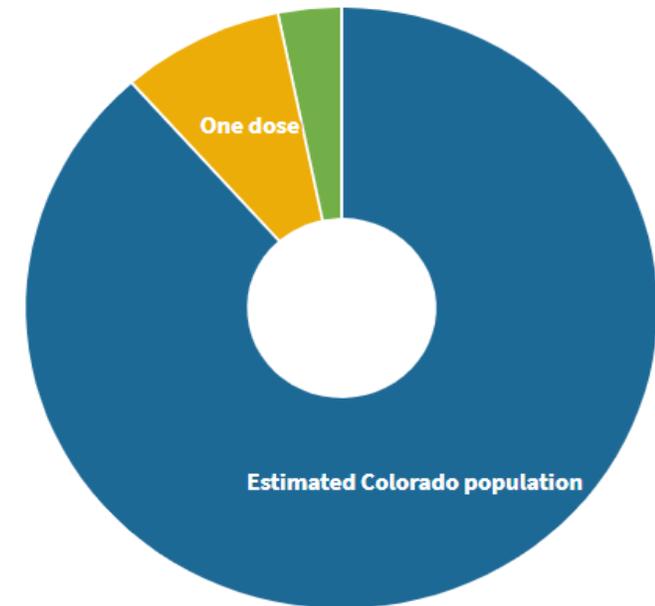
50,000 per week = number of vaccines we are prepared to administer



19,000 doses of the COVID-19 vaccines provided over President's Day weekend

Colorado COVID-19 vaccinations

■ Estimated Colorado population ■ One dose ■ Two doses



Source: Colorado Department of Health and Environment [CDPHE \(Feb. 4\)](#)